



Patient Bill of Rights

Your rights and responsibilities

At **Acadia Total Health, LLC**, we view health care as a partnership between you and your health care team. Good health care delivery depends upon a cooperative relationship between you and your physician, as well as between you and the Clinic. We respect your rights, values, and dignity. You will receive safe, high-quality medical care regardless of your race, color, national origin, religion, gender, age, or disability. In exchange, we ask that you recognize the responsibilities that come with being a patient, both for your own well being and that of your fellow patients and health care providers.

Patient responsibilities

You are responsible for providing us with as much information as possible about your health, medical history, and insurance benefits. Patients and families, as appropriate must provide to the best of their knowledge, accurate and complete information about present complaints, past illnesses, hospitalization, medication, and other matters relating to their health. Patients and their families must report perceived risks in their care and unexpected changes in their condition. They can help the hospital understand their environment by providing feedback about service needs and expectations.

You are responsible for asking your care provider for help or clarification when you do not understand medical words or details about your care plan.

You are responsible for following your care plan/instructions. Patients and their families must follow the care, treatment, and service plan developed. They should express any concerns about their ability to follow the proposed care plan or course of care, treatment, and service plan developed. They should express any concerns about their ability to follow the proposed care plan or course of care, treatment, and services. The providers/clinic makes every effort to adapt the plan to the specific needs and limitations of the patients. When such adaptations to the care, treatment, and service plan are not recommended, patients and their families are informed of the consequences of the care treatment, and service alternatives and not following the proposed course.

You are responsible for asking questions. Patients and families, as appropriate, must ask questions when they do not understand their care, treatment, and service or what they are expected to do.

You are responsible for accepting consequences. Patients and their families are responsible for the outcome if they do not follow the care, treatment, and service plan. This includes compliance with medication regimen including narcotics.

You are responsible for following the clinic's rules and regulations.

You are responsible for acting in a manner that is respectful of other patients, staff, and clinic property.

You are responsible for meeting your financial obligation to the clinic.

You are responsible for keeping scheduled appointments or to cancel at least 24 hours in advance.